

Your freight forwarder comparison checklist

Use this quick checklist to compare forwarders side-by-side. Your ideal forwarder should align with your business goals, leverage the advantages of new technologies, and draw on proven experience.

Global reach & network	Ensure your forwarder has a presence and a strong agent/partner network in your origin and destination markets. This matters especially for multi-leg, cross-border shipments.
Specialized industry experience	If you transport perishable goods, hazardous material, or oversized cargo, you need a forwarder experienced in this sector to ensure your shipments arrive safely and on time.
Technology & visibility	Real-time tracking, automated updates, and digital documentation improve efficiency and transparency, empowering you to make better decisions.
Customer support	Responsive, 24/7 support and clear communication help resolve issues fast and keep your shipments moving smoothly.
Pricing transparency	Clear, detailed quotes help you compare costs fairly and avoid unexpected fees so you can manage your budget and meet your goals.
Performance & reliability track record	Review performance and reliability (e.g. on-time delivery, damage rate, testimonials). Proven expertise helps minimize risk and keep your shipments moving smoothly.
Sustainability credentials	CO ₂ tracking, greener routing options, and emissions reporting support your company's environmental goals.
Integration capabilities	API or EDI compatibility with your ERP or TMS reduces manual work and streamlines data exchange.
Compliance & security	Proper licensing, trade compliance, insurance, and data protection ensure reliability and protect your business from penalties.

Are you looking for a reliable freight forwarder?

[Get in touch](#) with our team to learn how Forto can support you.